

Certificate III in Individual Support

CHC33015

OVERVIEW

Aged Care, HACC and Disability workers provide services to older Australians and younger people with disabilities in nursing homes, hostels and aged care facilities. These workers operate as part of a care team under direct supervision of nurses and/or health professionals.



RESPONSIBILITIES INCLUDE

- Providing support and assistance with resident's daily routines and activities related to the residents' individualised care plans
- Providing personal care
- Reporting and recording information to direct supervisors,
- Respecting residents' rights, dignity and privacy
- Communicating effectively with staff, residents and family

INDUSTRY REQUIREMENTS

- National Police Clearance Certificate
- Industry supported Vocational Placement of 120 hours

PATHWAYS

After achieving this qualification, candidates may undertake CHC43015 Certificate IV in Ageing Support or CHC43415 Certificate IV in Leisure and Health.

FLEXIBLE DELIVERY

Our courses can be delivered at your workplace, self-paced with regular trainer visits, e-training with trainer support, through RPL or in workshops with a dedicated trainer in a classroom format.

DURATION

Duration will depend on the delivery style chosen and a training plan will be negotiated to suit each student.

RECOGNITION OF PRIOR LEARNING and CREDIT TRANSFER

Assessment of competency may involve recognition of prior learning or credit transfer if prior skills or certification held.

COURSE COSTS and ENROLMENT CONDITIONS

The **CHC33015 Certificate III in Individual Support** is currently being funded by the Queensland State Government's Certificate 3 Guarantee Program* for eligible participants. Eligible students must pay a Co-Contribution Fee of **\$50** (concessional**) or **\$100** (Non-concessional)

* For full eligibility information, terms and conditions and a breakdown of the fees applicable, please [Click Here](#) or visit our funding page <http://www.traxiontraining.com.au/funding/>

** proof of concession must be provided

SCHED	UNITS*	MODULE
WEEK 1 & 2 2 days per week (over 2 weeks)	HLTWHS002 Follow safe work practices for direct client care CHCCOM005 Communicate and work in health or community services HLTAID003 Provide first aid	MODULE 1 Introduction to Working with People
WEEK 3 2 days per week	CHCCCS015 Provide individualised support CHCDIV001 Work with diverse people	MODULE 2 Supporting Individuals
WEEK 4 2 days per week	HLTAAP001 Recognise healthy body systems	MODULE 3 Working to maintain and support healthy people
WEEK 5 2 days per week	CHCDIS003 Support community participation and social inclusion CHCDIS002 Follow established person-centred behaviour supports	MODULE 4 Supporting individuals with disabilities
WEEK 6 & 7	2 full weeks of placement - shifts can be AM or PM and are arranged at the discretion of the Aged Care Provider (eg. Placement organisation)	
WEEK 8 2 days per week	CHCAGE005 Provide support to people living with dementia CHCAGE002 Implement falls prevention strategies	MODULE 5 Supporting people who are aged and with dementia
WEEK 9 2 days per week	CHCLEG001 Work legally and ethically	MODULE 6 Working within legal frameworks
WEEK 10 2 days per week	CHCCCS023 Support independence and wellbeing CHCCCS011 Meet personal support needs	MODULE 7 Supporting people's personal needs
WEEK 11 & 12	2 full weeks of placement - shifts can be AM or PM and are arranged at the discretion of the Aged Care Provider (eg. Placement organisation)	

* Unit choices shown are a suggestion only and subject to change without notice

Call us now 07 3493 0777

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Traxion Training

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P: 07 3493 0777

Training Management Pty Ltd t/a Traxion Training - Provider # 32254
ABN: 74 141 969 235

Payment Terms

Fees and charges for your training program will be invoiced upon enrolment and are to be paid prior to commencement, unless alternative payment arrangements have been made directly with you or your employer.

Payment Plan Policy

Payment plans are available via our third-party provider Debit Success and details of your payment dates and fees they may impose is provided in our Direct Debit application form found at:

www.traxiontraining.com.au/dd

Note: Not available for classroom delivery or RPL certification.

Training Support & Student Commitment

Distance Training:

For full qualification programs, we offer this to be completed in a timeframe of between 6-24 months in duration, where assessments are due either monthly, bi-monthly or quarterly unless negotiated by exception with your trainer. Your trainer will discuss the pace at which you wish to complete your training during your induction session and provide your assessment due dates. It is a requirement of enrolment that reasonable progress is to be made to complete the required assessments on time. It is fine to switch between either options should your circumstance change, however, missed assessment due dates (where an extension has not been requested) may result in your trainer discussing a training suspension. Your trainer will provide details of their regular web-tutorial sessions and encourage you to participate in these or listen to the provided recorded versions at a time convenient to you.

Direct email support from your trainer is also available, however, some trainers are part-time and not available everyday – they will confirm their availability and response times during your induction session and you may contact our Student Support services outside this availability by calling 07 3493 0777.

Classroom Training:

It is a requirement of enrolment that all assessment work be completed within 6 months of the completion of the classroom delivery program, or cancellation of enrolment may apply.

RPL Assessment:

It is a requirement of RPL assessment enrolment that all evidence be provided within 90 days of the completion of your competency conversation with your trainer, or cancellation of enrolment may apply. Where training is suspended, a \$250 re-enrolment fee will occur.

Resubmission Policy

Traxion Training does not charge a resubmission fee for the first resubmission, however, should subsequent resubmission occur a fee of \$50 per unit will apply.

Transfer Policy

Transfer of training programs or classroom training dates must be advised in writing at least 14 days prior to the commencement of the first scheduled training session. Transfers made after that date may be subject to a penalty charge of \$100.

Fees and Refund Policy

Training Management (T/A Traxion Training) is entitled to charge fees for services provided to students undertaking training and assessment that leads to a nationally recognised outcome. These charges are generally for items such as course materials, text books, student services and training and assessment services.

Please visit http://www.traxiontraining.com.au/pdf/Fees_and_Refunds_Policy.pdf to download our Fees & Refund Policy.

Training Management t/a Traxion Training will maintain a tuition assurance scheme to safeguard students in the event of it becoming insolvent and unable to return fees that have been paid in advance. The tuition assurance scheme will source similar training to allow the effected participants under this condition to complete their studies without further financial burden. However, if the student cannot be placed, the tuition assurance will make refunds.

Unpaid Fees

All invoices issued by Traxion Training are to be paid within the timeframes stipulated above. Traxion Training reserves the right to take whatever action is required including, discontinuing programs, institute legal proceedings, etc. to safeguard its interests and applicable costs may be incurred.

Extenuating Circumstances

Should you be unable to continue your studies due to legitimate reasons such as sickness, death or family circumstances, a pro-rata refund may be given less a \$250 administration fee upon receipt of evidence.

Privacy Policy

Traxion Training adheres to a strict Privacy Policy, to view our Privacy Policy in full please visit our website at www.traxiontraining.com.au/privacy-statement/